**Page ID**: **#.# Clinical Reminder**

# Primary Content

**Title**

Enter the **Title** of the **Method** here (REQUIRED).

**Clinical Reminder Dialog Template Quick Start Guide**

**Introduction**

Enter the **Introduction** here (REQUIRED).

This Quick Start Guide will help you improve the **user experience** of the clinical reminder dialog template (CRDT) you have been asked to build.

Adding just a few steps to your existing design process will:

* **Minimize rework** caused by usability issues that come up late in the design process or after you’ve written the code.
* **Add value** to the organization and clinicians, and minimize risk to Veteran’s health.

**Step**

Enter the **Step** here (REQUIRED).

**Step 1. Improve Your Planning Meeting with the Requester**

**Goal:** Completely define the problem and data requirements; identify end users who can share their perspective and provide feedback when you have a design.

Download the planning meeting template, which is a form with questions for the requester that you can edit.

Objectives include:

* Define exactly what problem the CRDT will solve and all relevant data and technical systems.
* Decide how project success will be measured and identify any deadlines.
* Agree on how you will research the clinical workflow and get feedback from end users.
* Identify end users and subject matter experts to interview and help you design the solution.

**Learn more**

How to interview stakeholders

**Step**

Enter the **Step** here (REQUIRED).

**Step 2. Interview End Users**

**Goal:** Understand the user’s goals and their work environment, including the workflow for the CRDT.

Download the user interview template, which is a form with questions to ask end users and other subject matter experts.

Objectives include:

* Understand the users’ professional backgrounds.
* Describe aspects of their work environment that could affect their needs when using the CRDT.
* Identify how the CRDT will fit into their existing workflow.
* Find out how the users want the data presented.

**Learn more**

How to interview users

**Step**

Enter the **Step** here (REQUIRED).

**Step 3. Design and Test the Solution with End Users**

**Goal:** Follow design guidelines and show your early solution concepts to end users. Update your design based on user feedback and repeatedly review it with them to get their approval before writing any code.

1. **Design.** It is generally a good idea to prepare mock-ups before writing code. Our CPRS design guide can help with your initial design concepts. Also, avoid these common usability issues.
2. **Test.** Walk through your mock-up with end users. Ask them to tell a story of how they would use the CRDT. Then show them the design and have them talk you through their thinking while they interact with it. Do they like how you are presenting the data? Are there design features that could lead to errors or waste their time?

Learn how to get feedback on designs from users with a usability walkthrough.

1. **Repeat.** Update the design and show it to end users again. Continue the design and test cycle until end users approve your solution. Be sure it has requestor approval and then write the final code.

**Learn more**

How to use visual modeling to show ideas and solutions

**Excerpt**

Summary text for WordPress.

This Quick Start Guide will help you improve the user experience of the clinical reminder dialog template (CRDT) you have been asked to build.